



Girl Scouts Heart of the Hudson Property Reservation Cancellation Policy:

Overnights -

A cancellation request must be emailed to [property@girlscoutshh.org](mailto:property@girlscoutshh.org) within the timeline listed below:

**Rock Hill Camp** - All cancellations are subject to a \$25 cancellation fee.

**Camp Addisone Boyce and Camp Wendy (when available)** – All cancellations are subject to a \$10 cancellation fee.

- Full refund 8 weeks prior to reservation date, less cancellation fee
- Half refund 4 weeks prior to reservation date, less cancellation fee
- No refund if cancelled 2-4 weeks prior to reservation; opportunity to reschedule\*\*\*; there will be a cancellation fee
- No refund or credit if canceled less than 2 weeks prior to the reservation\*

\*In cases of inclement weather credits will be determined on a case by case basis, if we are notified 24 hours prior to the start of the reservation or no later than 3 pm on the last business day before the start of the reservation. For any other changes to an existing reservation, please email [customer-care@girlscoutshh.org](mailto:customer-care@girlscoutshh.org).

**Girl Scout House Overnights** - All cancellations are subject to a \$10 cancellation fee.

- 4 weeks prior to reservation date – full refund
- Less than 4 weeks before reservation date – no refund, opportunity to reschedule\*\*\*

Day Use:

A cancellation request must be received by Barbara Damiano at [bdamiano@girlscoutshh.org](mailto:bdamiano@girlscoutshh.org) or 914-747-3080 ext. 211 within the timeline below:

**Troop Meetings at any of our locations** – No cancellation fee

- Notification must be received prior to meeting
- No refund if notification is after the meeting date/time, opportunity to reschedule\*\*\*

\*\*\*Please note that all rescheduled overnights and/or day use must take place within one year of the original reservation date to avoid forfeiture of funds.